

1. EXISTING STORMWATER MANAGEMENT PROGRAM The City Public Works Department is responsible for the management of stormwater in the City including flood control, stormwater quality control, stormwater system maintenance and public education. In your opinion, how important is stormwater management in the City of Manteca?

	Very Important	Important	Somewhat Important	Not Very Important	No Opinion	Response Count
Rate	53.8% (63)	33.3% (39)	7.7% (9)	4.3% (5)	0.9% (1)	117
answered question						117
skipped question						4

2. The City does a good job of managing stormwater including flooding and water quality.

	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Response Count
Rate	20.0% (23)	53.9% (62)	12.2% (14)	5.2% (6)	8.7% (10)	115
answered question						115
skipped question						6

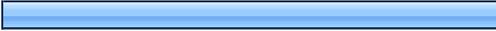
3. In the past 5 years have you contacted the City staff for assistance related to stormwater management?

		Response Percent	Response Count
Yes		17.2%	20
No		82.8%	96
answered question			116
skipped question			5

4. If yes, on a scale of 1-5, with 5 being excellent and 1 being poor, how would you rate the service you received?

	5 (Excellent)	4	3	2	1 (Poor)	Rating Average	Response Count
City staff were prompt in responding to your request	35.1% (13)	32.4% (12)	24.3% (9)	0.0% (0)	8.1% (3)	1.00	37
City staff were courteous	36.4% (12)	27.3% (9)	24.2% (8)	3.0% (1)	9.1% (3)	1.00	33
The problem was resolved in a reasonable time frame	27.3% (9)	30.3% (10)	27.3% (9)	9.1% (3)	6.1% (2)	1.00	33
answered question							37
skipped question							84

5. FLOODING AND DRAINAGE Has flooding or drainage been a problem in the vicinity of your home, business or on your property?

		Response Percent	Response Count
Yes		24.3%	28
No		75.7%	87
answered question			115
skipped question			6

6. Have you observed flooding or drainage problems in the City?

		Response Percent	Response Count
Yes		56.5%	65
No		43.5%	50
answered question			115
skipped question			6

7. If yes, where?					
	City Streets	Parks	Commercial Areas	Residential Areas	Response Count
Flood Location	77.6% (52)	34.3% (23)	17.9% (12)	55.2% (37)	67
answered question					67
skipped question					54

8. WATER QUALITY Is stormwater treated before it is discharged into the San Joaquin River?			
		Response Percent	Response Count
Yes		14.3%	16
No		44.6%	50
Don't know		41.1%	46
answered question			112
skipped question			9

9. In your opinion, what is the water quality of the San Joaquin River?						
	Very Good	Good	Fair	Poor	Don't Know	Response Count
Rate	1.8% (2)	13.4% (15)	36.6% (41)	37.5% (42)	10.7% (12)	112
answered question						112
skipped question						9

10. In your opinion, what is the impact of stormwater runoff from Manteca on water quality in the San Joaquin River?

	Very Severe	Severe	Mild	None	Don't Know	Response Count
Rate	4.5% (5)	26.8% (30)	41.1% (46)	6.3% (7)	21.4% (24)	112
answered question						112
skipped question						9

11. In your opinion, which are the major sources of pollution in urban stormwater?

		Response Percent	Response Count
Industry Sites		39.8%	43
Construction Sites		31.5%	34
Automobiles		58.3%	63
Litter		59.3%	64
City Streets		43.5%	47
Gas Stations		22.2%	24
Pet Waste		25.9%	28
Improper Lawn Care		53.7%	58
		Other (please specify)	2
answered question			108
skipped question			13

12. What are you currently doing to protect the quality of stormwater runoff?			
		Response Percent	Response Count
Minimize Fertilizer Use		62.3%	66
Minimize Pesticide Use		57.5%	61
Clean-up Pet Waste		52.8%	56
Sweep & Pick-up Yard Waste		81.1%	86
Recycle Used Oil		75.5%	80
Wash Vehicle on Lawn		14.2%	15
Use Biodegradable Soaps to Wash Car		38.7%	41
Gutter Clean-up		58.5%	62
	Other (please specify)		5
	answered question		106
	skipped question		15

13. PUBLIC EDUCATION AND OUTREACH The amount of information I receive about stormwater issues in the City of Manteca is:				
	Too Much	Just Right	Too Little	Response Count
Rate	3.9% (4)	56.3% (58)	39.8% (41)	103
			answered question	103
			skipped question	18

14. How important is informing residents and businesses about potential pollutants and how they can prevent contamination of stormwater runoff?

	Very Important	Important	Not Very Important	Response Count
Rate	59.0% (62)	38.1% (40)	2.9% (3)	105
	answered question			105
	skipped question			16

15. Do you know what Low Impact Development (LID) is and how it impacts Stormwater Runoff?

		Response Percent	Response Count
Yes		23.6%	25
No		76.4%	81
	answered question		106
	skipped question		15

16. How important is promoting the use of Low Impact Development (LID) Measures that use innovative methods to reduce impacts of stormwater runoff?

	Very Important	Important	Not Very Important	Response Count
Rate	43.2% (41)	46.3% (44)	10.5% (10)	95
	answered question			95
	skipped question			26

17. The City has installed markers on many of the storm drain inlets (catch basins) located throughout the City. The markers contain the message “No Dumping, Drains to River.” Over the last 6 months, have you noticed one of these storm drain inlet (catch basin) markers?

		Response Percent	Response Count
Yes		72.6%	77
No		27.4%	29
answered question			106
skipped question			15

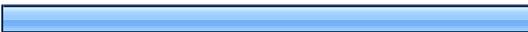
18. PUBLIC INVOLVEMENT AND PARTICIPATION Are you interested in becoming involved as a volunteer in the City of Manteca stormwater pollution prevention program?

		Response Percent	Response Count
Yes (Please fill the form below)		8.7%	9
No		91.3%	95
answered question			104
skipped question			17

19. If you want to volunteer, please provide contact information below.

		Response Percent	Response Count
Name:		100.0%	10
Address:		100.0%	10
City/Town:		100.0%	10
ZIP:		100.0%	10
Email Address:		100.0%	10
Phone Number:		80.0%	8
		answered question	10
		skipped question	111

20. Can we contact you by email or phone?

		Response Percent	Response Count
Yes (Email)		18.3%	15
Yes (Phone)		1.2%	1
No		80.5%	66
		answered question	82
		skipped question	39

21. What kind of activities are you interested in helping with?			
		Response Percent	Response Count
Storm Marker Installation		60.0%	6
Street Clean-up		60.0%	6
Crossroads Fair Booth (First weekend of April)		50.0%	5
Pumpkin Fair Booth (First Weekend of October)		60.0%	6
	Other (please specify)		2
	answered question		10
	skipped question		111

22. STORMWATER MANAGEMENT PRIORITIES Please rate the importance each of the following stormwater management issues: Flooding and drainage control is:				
	Very Important	Important	Not Very Important	Response Count
Rate	69.3% (70)	28.7% (29)	2.0% (2)	101
			answered question	101
			skipped question	20

23. Water quality in the San Joaquin River and in City of Manteca stormwater runoff is:				
	Very Important	Important	Not Very Important	Response Count
Rate	62.0% (62)	35.0% (35)	3.0% (3)	100
			answered question	100
			skipped question	21

24. Construction soil erosion control is:				
	Very Important	Important	Not Very Important	Response Count
Rate	55.4% (56)	35.6% (36)	8.9% (9)	101
answered question				101
skipped question				20

25. What should be the City's stormwater management priorities? Please rank with 5 as the highest priority and 1 as the lowest priority.							
	5 (Highest)	4	3	2	1 (Lowest)	Rating Average	Response Count
Flood Control	50.5% (51)	31.7% (32)	15.8% (16)	1.0% (1)	1.0% (1)	1.00	101
Protect Water Quality	67.3% (68)	14.9% (15)	11.9% (12)	2.0% (2)	4.0% (4)	1.00	101
Soil Erosion Control	21.2% (21)	32.3% (32)	33.3% (33)	4.0% (4)	9.1% (9)	1.00	99
answered question							101
skipped question							20

26. To implement the City's stormwater management program without using General Fund Money, the City should establish a Stormwater Utility Fee (similar to existing water and sewer utility fees) to assist in the funding of the stormwater services provided.						
	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Response Count
Rate	11.9% (12)	30.7% (31)	19.8% (20)	30.7% (31)	6.9% (7)	101
answered question						101
skipped question						20

27. If you agreed, what amount are you willing to pay per month to prevent and solve drainage, flooding, and surface water pollution problems?

	\$1	\$2	\$3	\$4	\$5	\$6	\$7	Response Count
Monthly Amount	19.1% (9)	34.0% (16)	14.9% (7)	6.4% (3)	19.1% (9)	0.0% (0)	6.4% (3)	47
	Other amount (please specify)							6
answered question								47
skipped question								74